Dark Gold: Statistical Properties of Clandestine Networks in Massively Multiplayer Online Games

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Abstract—Gold farming is a set of illicit practices in which players in massively multiplayer online games gather and distribute virtual goods for real money. Using anonymized data from a popular online game to construct networks of characters involved in gold farming, we examine the trade networks of gold farmers, their trading affiliates, and uninvolved characters at large. Our analysis of these complex networks’ connectivity, assortativity, and attack tolerance indicate that farmers exhibit distinctive behavioral signatures which are masked by brokering affiliates. Our findings are compared against a real world drug trafficking network and suggest similarities in both organizations’ network structures which reflect similar effects of secrecy, resilience, and efficiency.

Keywords — dark networks, network analysis, online games, MMOG, MMORPG, EverQuest 2, gold farming, real money trade, cybercrime, deviance, scale-free, assortativity, attack tolerance

I. INTRODUCTION

Networks have assumed increasing importance as both a theoretical and a methodological approach toward understanding organizational structure and behavior [1, 2]. In particular, network analysis methods are potentially powerful tools to understand how actors in “dark” networks, such as drug traffickers and terrorist cells, coordinate their activities and adapt their structure to achieve their mission while avoiding detection and maintaining resilience [3, 4]. In practice, collecting and analyzing complete or even representative data on dark networks is complicated by the fact that these relationships, by definition, are purposively hidden.

However, the explosion of behavioral data available in online databases has opened up new avenues of social research [5]. Massively multiplayer online games (MMOGs) are one potential source. These large-scale social environments contain players of varying levels of expertise who join cooperative teams to accomplish complex tasks [6, 7]. To the extent that individuals in online virtual worlds engage in similar psychological, social, and economic behavior as they do in the “real” world, player activity in virtual worlds can potentially be generalized to understand real world social dynamics [8]. Moreover, because the organizations that operate MMOGs maintain archival databases of all player actions and attributes, it is possible to analyze comprehensive cross-sectional and longitudinal behavioral data on a scale that would be unethical, impracticable, or impossible to do in the real world.

Using a combination of comprehensive, unobtrusively obtained behavioral data and methods in network analysis, we examine the coordination structures and dynamics of a dark network of one particular type of deviant activity in an MMOG. These “gold farming” networks operate under similar constraints as other criminal organizations, and we argue that the structure and dynamics of these organizations can be used to characterize and understand deviant and criminal activity in other domains. The computational social science approach we employ offers an interdisciplinary approach to augment methods and theories in organizational behavior and criminology.

II. GOLD FARMING

A. Background

Massively-multiplayer online games such as World of Warcraft, EverQuest II, and Lord of the Rings Online are examples of fantasy-based game worlds in which millions of players interact in a persistent virtual environment. While playing alone or with other players, individuals accumulate experience, armor, spells, and weapons to improve their power during encounters with non-player characters (NPCs) and player-versus-player combat (PvP). The virtual goods and in-game currency players acquire make their characters more powerful, and so the acquisition of these items is typically one
of the major goals of play. However, the scarcity of these virtual items and the substantial investment of time needed to accumulate them drives demand. Many of goods can be obtained from other players within the game through trade for other items or currency. Just as these game economies exhibit macroeconomic characteristics observed in real-world economies [9], virtual worlds also contain black markets for acquiring goods and skills [10].

“Gold farming” and “real money trading” refer to practices that involve the sale of virtual in-game resources for real-world money via exchanges outside of the game itself. The name stems from a variety of repetitive routines (“farming”) which are employed to accumulate virtual wealth (“gold”) which is sold to other players who lack the time or desire to accumulate their own in-game capital [11, 12]. Gold buyers purchase this virtual capital to obtain more powerful weapons, armor, and abilities for their characters. This, in turn, accelerates players to higher levels and allows them to explore larger parts of the game world, confront more interesting and challenging enemies, and increase their social standing [13].

Gold farming has been constructed as a deviant activity by both the game developers as well as the player communities for a variety of reasons. First, in-game economies are designed with carefully-calibrated activities and products that serve as sinks to remove money from circulation. Because gold farmers and buyers inject currency into the economy, they create inflationary pressure, unintended arbitrage opportunities, and other perverse incentives for market agents. Second, farmers’ activities often overtly affect other players’ experiences by excluding them from shared game environments, employing anti-social computer scripts (“bots”) to automate the farming process, and engaging in the outright theft of account and financial information from their customers [11, 14]. Third, the game developers are risk-averse to the legal implications (such as property rights, taxation, and torts) of sanctioning a multinational industry estimated to generate between $100 million and $1 billion in revenue annually [15, 16] while lacking legal jurisdiction, precedent, or regulation [17, 18].

Finally, farming upsets the meritoric and fantasy-based nature of the game; some players may cease to play if other players can buy rather than earn accomplishments [19]. For these reasons, game developers actively and publicly ban accounts engaged in gold farming [20].

Although previous studies of gold farming, real money trade, and other forms of virtual property have examined player perceptions and proxy economic indicators [16, 21], like other illicit or illegal practices, organizational secrecy prevents the collection of reliable data. Moreover, rapid changes in practices and market demand, popular perceptions of gold farming as a frivolous novelty, significant language barriers, and geographic distance also prevent thorough observation or systematic examination [11].

B. Gold farming trade as a dark network

Like other types of criminal organizations and dark networks, the pressure exerted by game developers to identify and disrupt gold farmers requires these clandestine operations to balance efficiency with security [22] and organizational resilience with operational flexibility [3]. While simple, routine, and unambiguous tasks are performed most efficiently in centralized network structures, difficult, complex, and ambiguous tasks are performed more efficiently in decentralized structures [23-25]. Thus, participants in dark networks attempting to maximize secrecy and efficiency must negotiate a dilemma in which decentralized networks provide the greatest security and resilience but low efficiency and flexibility [22].

Criminal networks’ objectives and regularity of action likewise influence the structure they assume. Erickson’s study of six diverse clandestine organizations concludes organizations with an established reputation are committed to emphasizing security over efficiency [23]. Baker and Faulkner’s study of price fixing and collusion in a white collar crime ring revealed that peripheral players were less targeted and less sanctioned than more central players [24]. Decentralization has also been observed to be a key tactic adopted by members of a criminal network in response to targeting and asset seizure by law-enforcement [25]. Compared to the network of al-Qaida terrorists, a drug trafficking enterprise engaging in regular activity exhibits higher centralization and a core of closely-linked participants with stable roles [22]. The addition of other actors to the core of a criminal network can serve to extend its periphery and insulate participants at the core [26].

If dark networks are organized to maximize concealment and secrecy, networks of gold farmers and their affiliates should have (1) lower centrality relative to non-farmers, (2) decentralized topologies, and (3) dissortative mixing to reduce the likelihood of identification and expulsion. Furthermore, the farming network should also exhibit substantial resilience to the removal of gold farmers from the network as a result of random failures as well as concerted attacks. These concepts are described and operationalized in greater detail below.

III. DATA AND METHODS

A. Data and preparation

Anonymized database dumps were collected from Sony Online Entertainment’s massively-multiplayer online game EverQuest II. These data include both cross-sectional attribute data about individual characters as well as longitudinal data cataloging character-to-character transactions. Because activity within the game is spread amongst several unique servers running instances of the game in parallel, a record of player-to-player exchanges on a single, representative server was condensed to generate a weighted, directed edge list of all transactions between characters on that server between for 36 weeks between January and September 2006. A separate table recording instances of accounts banned by the developer for abuse, non-payment, and other reasons was parsed to extract transactional relationships related to “plat”, “spam”, “farm”, “gold”, “coin”, “bot”, and “laundry”. The list of banned gold farmers was intersected with the trade activity database based on common account identification numbers to identify counterparty characters in which at least either the transaction sender or receiver had been banned by game administrators using gold farming-related rationales.

Just as a list of judgments from criminal proceedings is not an exhaustive account of all criminal activity, the cancellation
degrees following a power law, $P(k) \sim k^{-\gamma}$. Complex networks exhibiting this scale-free property are not generated randomly but emerge as a result of growth and preferential attachment of new nodes to existing nodes of high degree [30, 31]. In some centralized networks, the distribution is not a true power law. Truncated power laws have attenuated distributions in the tail which suggests that extrinsic factors are limiting the ability of high degree nodes to create more links. These effects may be related to aging (some old nodes stop receiving new links after some time threshold) or cost effects (maintenance of links has non-trivial marginal costs) [32]. We expect that gold farming networks will exhibit truncated degree distributions as farmers preferentially link to trusted co-offenders and restrict the number of connections formed to evade detection.

Scale-free and other complex networks can also be characterized by the extent to which the degree of individual nodes is correlated with the degrees of its neighbors. Networks exhibiting assortative mixing are defined by high-degree actors being connected to other high-degree actors while low-degree actors are connected to other low-degree actors. Conversely, networks exhibiting dissortative mixing have high-degree actors connected to low-degree actors and low-degree actors connected to high degree actors. Newman defines a connected degree-degree Pearson correlation coefficient:

$$r = \frac{1}{\sigma_q^2} \sum_{jk} \frac{jk(\epsilon_{jk} - \mu_j)(\epsilon_{jk} - \mu_k)}{\sigma_q^2}$$

where $\sigma_q^2$ is the variance of the normalized distribution $q_k$ of neighbors’ degrees for a given degree $k$. Social and collaborative networks tend to exhibit strong assortativity while technological and biological networks generally exhibit dissortativity [33, 34]. We expect that clandestine networks will exhibit dissortativity as highly-central actors will be more strongly motivated to distance themselves from other highly-central actors so to maintain secrecy and resilience rather than joining groups and teams with other highly-central actors [35].

Finally, we examine the error and attack tolerance of the farmer and affiliate networks. Previous research has examined the extent to which scale-free and other complex networks remain robust even at unrealistically high failure rates [36, 37]. We similarly define error tolerance to be the extent to which the trade network remains connected despite random removal of nodes. Given the high variability of centralization in the network and prevalence of actors with low degree, it is improbable that any a random failure will fragment the network into disconnected subcomponents or isolated nodes. Thus, the random attack serves as a baseline against which we can assess the relative performance of the other attack strategies.

Scale-free networks with heterogeneous distributions of connectivity or edge weight imply that connectivity across the network is maintained by a few highly connected nodes whose removal can drastically alter the network’s topology [36]. Because game companies actively attempt to identify and ban gold farming accounts from the game, we simulate two possible strategies for fragmenting the farming and affiliate networks to assess how quickly this network can be broken. Attacks employing node degree targeting sequentially remove nodes with the highest connectivity (degree) in the network. Attacks
employing edge weight targeting sequentially remove the dyads sharing the highest weighted edges on the network. The resilience of the network to attacks removing nodes can be assessed by the extent to which the network remains intact and transversable. Fragmented networks should exhibit two characteristics: (1) having many unconnected nodes (isolates) and (2) the largest subcomponent of the network having relatively small fraction of the total nodes in the networks. We expect that gold farming network will exhibit substantial tolerance to random error as well as targeted attacks.

IV. RESULTS

A. Differences in centrality, weight, clustering

The union of all three networks consists of 228,365 directed edges between 43,021 characters. The farming network has 1,604 nodes, 2,930 edges, and the maximum observed transactions between characters was 1,459. The affiliate network had 5,367 nodes, 29,178 edges, and the maximum flux remained 1,459. Although journalistic accounts of gold farming operations indicate that they operate in a competitive marketplace [38, 39], the observed farming network was a strongly-connected component rather than isolated subcomponents. If there are multiple farming organizations operating in the game, it appears their characters are certainly interacting and are potentially colluding.

Multinomial logit regression models for the three node types (farmer, affiliate, and non-affiliate) were used to measure the differences between farmers’ and affiliates’ centrality scores against non-affiliates’ centrality. Farmers had significantly lower in-degrees (β=-0.0473, z=-9.24) and out-degrees (β=-0.189, z=-5.11) while affiliates had significantly higher in-degrees (β=0.0529, z=44.25) as compared with non-affiliates respective degrees. Farmers and affiliates both also received (β_farm=0.00691, z=23.04; β_affiliate=0.00851, z=32.64) and initiated (β_farm=0.00796, z=24.32; β_affiliate=0.009556, z=32.97) more transactions than lay-characters. These significant differences corroborate our hypotheses and suggest farmers – rather than camouflaging their activity or counterparties by emulating typical players’ trading practices – rely upon many repeated transactions with only trusted (and likely co-offending) characters. This behavior is contrasted by gold farmers’ affiliates who have substantially higher connectivity and transaction frequency than lay players.

Farmers (β=-0.679, z=-6.38) and affiliates (β=-2.438, z=-13.24) had significantly lower closeness centrality scores than the unaffiliated population at large. This suggests farmers and their affiliates generally position themselves on the periphery of the transaction network such that most actors would have to pass through several intermediary characters to trade with them. Farmers (β=1.56x10⁻⁷, z=1.94) have only marginally greater betweenness centralities than the population at large, although affiliates’ betweenness (β=1.36x10⁻⁶, z=35.81) is significantly greater. Farmers also had significantly lower eigenvector centrality (β=-10300, z=-8.60) while affiliates had significantly higher (β=5377, z=35.73) eigenvector centrality as compared with non-affiliated characters. Affiliates are more likely to connect characters that cannot otherwise connect to each other while also being connected to by influential characters. This indicates they serve a key brokering role effectively insulating characters with a higher likelihood of being banned from the game from characters in the rest of the network.

Finally, farming networks exhibit significantly higher clustering coefficients (β=0.905, z=8.64) than the non-affiliate population although affiliates do not have significantly different clustering coefficients (β=0.0926, z=-0.81). Since farmers’ trade networks are substantially more tightly-knit, the fact that farmers’ counterparties are more likely to trade with each other provides a greater level of redundancy if any single actor is removed. Affiliates’ trading partners are no more tightly-knit than the general population of characters. This implies that affiliates serve a unique role brokering connections between the farmers and typical characters and exhibit structural characteristics of both farmers and non-affiliates.

Figure 1: In- and Out-degree distributions of trading networks

Figure 2: Tie strength distribution of networks
B. Degree and weight distribution

Figure 1 plots the in-degree and out-degree distributions of the farmer, affiliate, and non-affiliate networks. The quasi-linear relationship on log-log scale denotes a scale-free structure of these networks. This heterogeneous connectivity implies a highly centralized network in which the majority of characters have few trading links with each other, but a handful of characters have hundreds of counterparties. Although networks with scale-free degree distributions are generated by an underlying fitness function that causes new actors to preferentially link with existing actors, the degree and weight distributions observed in Figure 1 do not exhibit ideal scale-free behavior. In the degree distribution, we observe an attenuation of connectivity among higher-degree nodes in all three network types rather than a straight linear decrease throughout the domain. The onset of this truncated connectivity for non-affiliated and affiliated nodes ($k \approx 20$) occurs well above the average degree in the network ($k \approx 5$). More rapidly for the farmer network ($k \approx 5$). Models of node aging and limited interaction capacity both approximate this truncation of scale-free connectivity: farmers may avoid over-exposure by limiting the number of trade relationships they have or preferentially linking to only those actors possessing specific attributes [32, 40].

Figure 2 plots the distribution of tie strengths for each of the three networks. Again, a power law distribution of tie strengths suggests that the vast majority of dyads in each network only transact once or twice, but there are several dozen dyads trading with each other more than 100 times over nine months. The intensification of tie strength is also observed in the farming network around a tipping point ($S \approx 25$). The shift above this threshold suggests there are more gold farmer dyads engaging in more intense trading than would be expected by extrapolation. This effect may be an adaptation that promotes operational efficiency, security, or resilience, thus high-frequency trading may potentially be a reliable behavioral signature for identifying gold farming transactions; these dyads will be the first removed in attack tolerance simulations below.

C. Assortativity

Figure 3 plots the average degree ($k_{nn}$) for the nearest neighbors of nodes with a given degree $k$. The non-affiliate network is clearly assortative based on the positive relationship ($r=0.201$) between node degree and neighbor’s degree. Frequent traders are more likely to interact with other frequent traders, supporting our assumption that trade interactions are fundamentally social and collaborative. As hypothesized, we observe the presence of dissortative mixing in both the drug trafficking and gold farming networks. The presence of dissortative mixing in the offline Caviar drug trafficking network ($r=-0.015$) is generally assortative based on the positive relationship ($r=0.201$). The dissortative pattern observed in the offline Caviar drug trafficking network ($r=-0.466$) is clearly assortative based on the positive relationship ($r=-0.631$) that resembles the dissortative pattern observed in the online anonymized virtual worlds and possibly online, real world behavior.

The affiliate network exhibits characteristics of both the associative non-affiliated network and the dissortative clandestine networks ($r=0.015$). In Figure 3, for $1<k<30$, the network is clearly assortative, nearly matching the non-affiliate network. However, for $k>30$ the network exhibits substantially more variance including a cluster of high-degree outliers with significantly lower neighbor degree centralities. These findings suggest that the affiliate network exhibits characteristics of both the legitimate, non-affiliated trade network in the $k<30$ domain as well as the farmer trade network in the $k>30$ domain. These high degree nodes with low degree neighbors in the affiliate network likely include unidentified gold farming characters. These heterogeneous mixing distributions for the affiliate and farmer networks further motivate our analysis below to understand whether the removal of high-degree brokering characters can effectively fragment the network.

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**Figure 3:** Average neighbor out-degree ($k_{nn}$) for affiliate, non-affiliate, farmer, and Caviar networks against actor degree ($k$)

**Figure 4:** Fraction of isolate actors, in red, and fraction of network actors in largest connected component (LCC), in blue, after node removal by random, degree, or edge attacks.
D. Attack tolerance

Attacks on the gold farming and affiliate networks were simulated using random failure, degree attack, and edge attack targeting strategies. Figure 4 displays the results of these attacks on both the fraction of the affiliate network located inside the largest connected component (LCC) as well as the fraction of the affiliate network that are isolates. Notably, the edge attack strategy of extracting nodes with strong link weights performs more poorly than both degree attack and random node failure. When all nodes with edge strength greater than 16 transactions have been removed, the resulting network has 50% fewer links and 24% fewer actors. However, there are still no isolates in this network and the largest connected component contained over 88% of network actors. The resilience of the network under an attack removing nodes based on their rank-ordered maximum tie strength – even at similar fractions of removed nodes that lead to fracturing under random and degree attacks – suggests the prevalence and distribution of weak ties in this affiliate network gives it substantial resilience.

The affiliate network is likewise resilient to degree attack as it only begins to appreciably fracture after removing 10-15% of the most well-connected characters. More than 30% of the most well-connected nodes must be removed to ensure that 50% or more of the network are isolates or not in the LCC. Because the affiliate network exhibits hybrid properties that make it difficult to accurately and precisely distinguish gold farmers from legitimate characters, if even a fraction of the highest-degree affiliates are legitimate characters who cannot be justifiably removed, then these genuine actors’ residual connectivity is problematic: administrators would need to identify and remove very large fractions of the affiliate network containing unidentified farmers to effectively fragment it.

Figures 5 and 6 compare the identified farmer network to the Caviar drug-trafficking network. Both the real world and virtual criminal networks exhibit very similar performance and resilience under degree attack and random failures. Removing less than 1% of the nodes by attack keeps the fraction of the network in the LCC relatively high and the number of isolates in the network relatively low. However, these networks are an order of magnitude more sensitive to node removal than the affiliate networks analyzed in Figure 4; removing approximately 5% of nodes by degree attack cuts the fraction of nodes in the largest connected component below 50% while increasing the fraction of isolates to approximately 50%.

Taken together, this analysis shows the farmer and affiliate networks have substantial resilience to both random failures and determined attacks over several orders of magnitude before fracturing into many disconnected components, a pattern which is also found in a real-world drug trafficking network. The affiliate network exhibits even less sensitivity to attack than the clandestine networks alone. These findings suggest that farmers are able to effectively conceal their interaction patterns against the background of legitimate trade activity which also provides substantial resilience to interdiction.

V. DISCUSSION

A. Conclusions

Gold farmers ply their trade on the periphery of a complex and heterogeneous trade network. Rather than interacting directly with the general population, farmers broker their transactions through a complex network of undetected affiliate characters. The significant differences in connectivity and assortativity between farmers, affiliates, and typical players suggests that characters engaged in activities with a higher likelihood of being banned adapt their behavior and interactions to support the twin imperatives of efficiency and secrecy. Although farmers form fewer connections than lay characters, they trade very intensely within their highly-clustered immediate networks. The heterogenous connectivity of this network combined with its dissortative mixing appear to exhibit a similar level of resilience to simulated attacks as observed in a
real world drug trafficking networks. Gold farmers’ trading counterparts likewise exhibit a centralized network with skewed connectivity and transaction frequency, but they also trade with many more characters than expected in the general character population. These affiliated characters appear to fulfill a crucial role in brokering trades between farmers and non-farmers and exhibit connective and assortative characteristics of both groups. This affiliate network requires a significant fraction of nodes to be removed before it fractures and the likely presence of unidentified farmers embedded amongst legitimate players further heightens the difficulty for administrators.

From a theoretical perspective, the dynamic processes that generate both networks’ characteristic structural patterns (e.g., heightened clustering, truncated degree distributions, dissortative mixing) imply that clandestine and deviant organizations in online settings are motivated and constrained by the similar organizational pressures observed in offline criminal organizations. Whereas prior attempts to employ social network analysis to understand criminal, deviant, or other clandestine networks have had difficulty overcoming the substantial barriers towards collecting reliable data on these organizations [41, 42], by observing patterns of relational data in a MMOG, we were able to characterize complex properties of several thousand individuals in a clandestine networks.

However, these conclusions carry some caveats. While we assume the organizational behavior of gold farmers reflect similar imperatives and behavior as real-world criminal organizations, gold farming networks also potentially differ from real world criminal networks because of the intrinsic affordances of electronic medium in which they operate. While traditional criminal organizations rely on trust to recruit co-offenders and engage in their tasks [43], gold farmers can effectively create new or replacement co-conspirators at low costs by registering new accounts. Thus, gold farmers, unlike other criminals, do not need to recruit or convert existing players, engage in processes of ideological identification or control over existing members, or threaten violence against defectors to accomplish their mission [3, 42]. The consequences of being identified and banned are largely pecuniary rather than the long-term or even mortal risks in the real world.

The present analysis likewise offers only a cross-sectional and macro-level analysis of the dynamics and structures involved in clandestine organization. Our sampling of the data and subsequent analysis is also necessarily biased by the heuristics employed by the game developer to identify deviant players and almost certainly omits the interactions of some actors engaged in unidentified deviant acts. Our analysis likewise does not control for endogenous variables such as changes in features of the game play or player population which may give rise to significant changes in patterns and structures of interaction among players.

B. Implications and future work

Our research demonstrates that actors engaged in deviant behavior in an online game operate under similar constraints and motivations in response to authorities’ enforcement activities as offline criminal organizations. This is evidence that there is indeed some “mapping” between virtual and real criminal networks. However, given the potential of mining structural and behavioral data from large corpuses, characterization and analysis of criminal networks must go beyond cross-sectional and macro-level descriptive statistics of structure and address the underlying dynamics of local-level structural change in response to enforcement actions. Other types of relational data present within the game such as communication patterns, group interactions, behavioral patterns, and trust proxies can be incorporated into more thorough analyses of multiplex relations among members of deviant organizations. Future research should develop machine learning models of structural and behavioral signatures likely to predict gold farming behavior. Furthermore, systematic disparities between rule sets predicting farmers from these models could then be used to identify biases in authorities’ heuristics for identifying farmers as well as emergent properties of actors employing traits to exploit these gaps.

Future scholars should also examine how coevolutionary processes of variation, selection, and retention of behavioral signatures within these networks need to be reconciled with existing theories of criminal organizational behavior [44, 45]. Given the variation in missions, members, and media across different criminal organizations, we suggest drug trafficking operations, terrorist cells, and white collar conspiracies may exhibit similar structural signatures and behavioral features in response to authorities’ enforcement and interdictions. P**exponential random graph models (ERGM) are powerful tools for comparing disparate networks [46] and can potentially support the development of multi-level, multi-theoretical models of criminal networks [47].

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VII. REFERENCES
